

# SERENIC COMMUNITYCARE

OUR COMPLETE  
FINANCIAL SUITE  
INCLUDES:

## Flagship Financial Management Product:

Navigator – designed for  
nonprofits, international  
NGO's and the public sector.

## Navigator Extended Product Suite:

AwardVision  
CommunityCare  
DonorVision  
Human Resources/Payroll  
Investments  
MinistryView  
Portals

## Navigator Functional Areas:

Advanced Allocations  
Budgeting/Forecasting  
Fixed Assets  
Core Financials  
Inventory  
Procurement  
Sales Orders

## Navigator Suite Key Product Features:

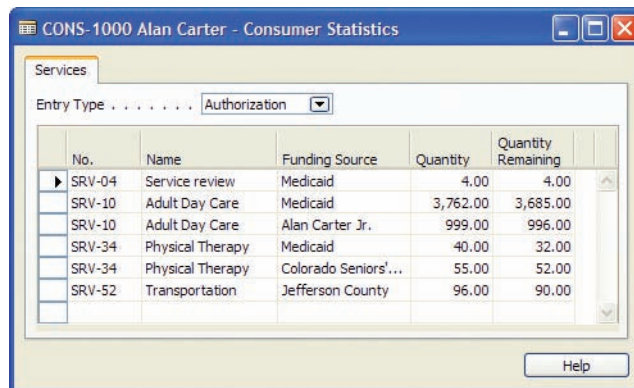
Multi-Currency  
Multi-Language  
Integrated Excel Report Writer  
Financial Reporting  
    Excel Consolidated  
    Export Tool  
Workflow Management with  
    Approvals  
Microsoft Office Integration

**The goal of every Human Services organization is to provide the best services possible to their consumers. Along the way, you must be able to store and access highly personal information about your consumers, while always respecting privacy regulations; recoup your costs for the services provided; and report to your board and your funding sources about the impact your organization has on the community.**

With Serenic Navigator's CommunityCare, you have a single repository for consumer information, the services that you have provided, and your financial data that is tightly integrated with our Financial Management system for effective control and accountability.

## COMMUNITYCARE ALLOWS YOU TO:

- Enter and store detailed information about each consumer, while still ensuring that each employee is allowed access to only the information allowed under privacy restrictions.
- Track all interactions with your consumers, and secure the information when necessary.
- Record and report on all the services you provided to your consumers, whether these services were invoiced or provided under a contract, grant, or volunteer program.
- Automatically calculate the rate paid to a consumer for workshop activities.
- Invoice one or more funding sources for services provided.



The screenshot shows a software window titled "CONS-1000 Alan Carter - Consumer Statistics". It features a "Services" tab and a dropdown menu for "Entry Type" set to "Authorization". Below is a table with columns for No., Name, Funding Source, Quantity, and Quantity Remaining.

No.	Name	Funding Source	Quantity	Quantity Remaining
SRV-04	Service review	Medicaid	4.00	4.00
SRV-10	Adult Day Care	Medicaid	3,762.00	3,685.00
SRV-10	Adult Day Care	Alan Carter Jr.	999.00	996.00
SRV-34	Physical Therapy	Medicaid	40.00	32.00
SRV-34	Physical Therapy	Colorado Seniors'...	55.00	52.00
SRV-52	Transportation	Jefferson County	96.00	90.00

## ENTER AND STORE DETAILED CONSUMER INFORMATION

Enter detailed information for each consumer, from emergency contacts to agreements from funding sources to secured case notes. Allow departments to share information, but secure each entry to ensure that you are respecting HIPAA (the Health Insurance Portability and Accountability Act of 1996) restrictions. View details on the services authorized, provided, and invoiced for each consumer.

# SERENIC COMMUNITYCARE

## ABOUT SERENIC

Serenic Corporation is a Microsoft Industry Solutions Vendor with a mission to deliver highly functional software solutions for not-for-profits, international NGO's and the public sector. We believe passionately in developing quality software which will solve the unique requirements of our clients while lowering the total cost of ownership proposition. We measure success by the satisfaction of our clients and business partners.



**SERENIC SOFTWARE**

www.serenic.com  
(877) 737-3642

## THE SERENIC/MICROSOFT CONNECTION

We are a Gold Certified Microsoft Industry Solutions Vendor and we use the Microsoft Dynamics NAV product as the basis for our Serenic Navigator product. Because the Dynamics NAV product provides us complete access to its source code, we have been able to develop a fully-integrated vertical product. Our partnership with Microsoft assures you of software designed to meet your needs as well as a secure long-term investment.



Microsoft Business Solutions  
ISV/Software Solutions

2009 Microsoft Dynamics  
**ISV of the Year**

United States

## RECORD SERVICES

Track all the services that you provide to your consumers – whether you invoice for the service or not. Define calculations for invoiced services to meet the billing requirements of specific funding sources. Ensure that the consumer has been approved by the funding source to receive the service, and that you have not exceeded the units of service allowed.

## CALCULATE RATES FOR WORKSHOPS

The rates paid for workshops, including piece rates, hourly rates, and assessment rates, can be complicated. Additionally, the reporting requirements such as the Ability One program and the Javits-Wagner-O'Day program are extensive. CommunityCare automates this process for you, easing the timesheet and payroll process for your staff.

## RECOVER YOUR COSTS FOR SERVICES PROVIDED

Automatically create invoices for your funding sources and as payments come in, post deposits against invoice line items and easily transfer open balances to secondary funding sources. All this information is posted directly to your general ledger, ensuring that your financial data is always up-to-date.

Consumer Name	Service Description	Unit Quantity	Unit of Measure	Service Rate	Amount	Start Time	Stop Time	Fund No.
Alan Carter	Adult Day Care	2	DAY-F	62.50	125.00	8:00:0...	4:00:0...	F01
Alan Carter	Adult Day Care	1	DAY-H	62.50	62.50	8:00:0...	11:00:0...	F01
Alan Carter	Adult Day Care	2	DAY-F	62.50	125.00	8:00:0...	4:00:0...	F01
Alan Carter	Adult Day Care	1	EA	15.00	15.00			F01
Alan Carter	Adult Day Care	1	DAY-H	48.00	48.00	9:00:0...	12:00:0...	F01
Alan Carter	Physical Therapy	6	QUARTER	4.35	26.10	12:00:0...	1:30:0...	F01

## PRODUCE COMPREHENSIVE REPORTS

All non-profits must be able to produce reports on their organization, and Human Services organizations are no exception. Human Services organizations must be able to produce a variety of reports – from reports on the services provided to reports on the costs entailed. With CommunityCare, you have total access to your program and financial information, enabling you to produce the reports you need for your stakeholders.