

SERENIC COMMUNITYCARE

OUR COMPLETE
FINANCIAL SUITE
INCLUDES:

Flagship Financial Management Product:

Navigator – designed for
nonprofits, international
NGO's and the public sector.

Navigator Extended Product Suite:

AwardVision
CommunityCare
DonorVision
Human Resources/Payroll
Investments
MinistryView
Portals

Navigator Functional Areas:

Advanced Allocations
Budgeting/Forecasting
Fixed Assets
Core Financials
Inventory
Procurement
Sales Orders

Navigator Suite Key Product Features:

Multi-Currency
Multi-Language
Integrated Excel Report Writer
Financial Reporting
 Excel Consolidated
 Export Tool
Workflow Management with
 Approvals
Microsoft Office Integration

The goal of every Human Services organization is to provide the best services possible to their consumers. Along the way, you must be able to store and access highly personal information about your consumers, while always respecting privacy regulations; recoup your costs for the services provided; and report to your board and your funding sources about the impact your organization has on the community.

With Serenic Navigator's CommunityCare, you have a single repository for consumer information, the services that you have provided, and your financial data that is tightly integrated with our Financial Management system for effective control and accountability.

COMMUNITYCARE ALLOWS YOU TO:

- Enter and store detailed information about each consumer, while still ensuring that each employee is allowed access to only the information allowed under privacy restrictions.
- Track all interactions with your consumers, and secure the information when necessary.
- Record and report on all the services you provided to your consumers, whether these services were invoiced or provided under a contract, grant, or volunteer program.
- Automatically calculate the rate paid to a consumer for workshop activities.
- Invoice one or more funding sources for services provided.

The screenshot displays a window titled "Edit - Consumer Statistics - CONS-1000 - Alan Carter". Below the title bar, there is an "Actions" menu and a dropdown for "Entry Type" set to "Usage". The main area is a table titled "CC Statistics Lines" with the following data:

No.	Name	Funding Source	Quantity	Quantity Provided/Proce...	Quantity Remaining	Amount Provided/Proce...
SRV-10	Adult Day Care	Medicaid	25.00	18.00	7.00	928.75
SRV-10	Adult Day Care	Alan Carter Jr.	6.00	1.00	5.00	355.00
SRV-45A	Introduction to Computers	Medicaid	2.00	2.00	0.00	60.00
SRV-52	Transportation	Alan Carter Jr.	10.00	0.00	10.00	150.00
SRV-96	Utility Assistance	Colorado Seniors' Aid	2.00	1.00	1.00	274.88
SRV-96	Utility Assistance	County League of Governments	3.00	0.00	3.00	406.00

ENTER AND STORE DETAILED CONSUMER INFORMATION

Enter detailed information for each consumer, from emergency contacts to agreements from funding sources to secured case notes. Allow departments to share information, but secure each entry to ensure that you are respecting HIPAA (the Health Insurance Portability and Accountability Act of 1996) restrictions. View details on the services authorized, provided, and invoiced for each consumer.

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RECORD SERVICES

Track all the services that you provide to your consumers – whether you invoice for the service or not. Define calculations for invoiced services to meet the billing requirements of specific funding sources. Ensure that the consumer has been approved by the funding source to receive the service, and that you have not exceeded the units of service allowed.

CALCULATE RATES FOR WORKSHOPS

The rates paid for workshops, including piece rates, hourly rates, and assessment rates, can be complicated. Additionally, the reporting requirements such as the Ability One program and the Javits-Wagner-O'Day program are extensive. CommunityCare automates this process for you, easing the timesheet and payroll process for your staff.

RECOVER YOUR COSTS FOR SERVICES PROVIDED

Automatically create invoices for your funding sources and as payments come in, post deposits against invoice line items and easily transfer open balances to secondary funding sources. All this information is posted directly to your general ledger, ensuring that your financial data is always up-to-date.

Consumer No.	Consumer Name	Service No.	Service Description	Unit Quantity	Unit of Measure Code	Service Rate	Amount
CONS-1000	Alan Carter	SRV-10	Adult Day Care	2	DAY-F	60.00	120.00
CONS-1000	Alan Carter	SRV-10	Adult Day Care	1	DAY-F	50.00	50.00
CONS-1000	Alan Carter	SRV-10	Adult Day Care	2	DAY-F	60.00	120.00
CONS-1000	Alan Carter	SRV-52	Transportation	3	RIDE	15.00	45.00
CONS-1000	Alan Carter	SRV-52	Transportation	4	RIDE	15.00	60.00
CONS-1000	Alan Carter	SRV-52	Transportation	3	RIDE	15.00	45.00

PRODUCE COMPREHENSIVE REPORTS

All non-profits must be able to produce reports on their organization, and Human Services organizations are no exception. Human Services organizations must be able to produce a variety of reports – from reports on the services provided to reports on the costs entailed. With CommunityCare, you have total access to your program and financial information, enabling you to produce the reports you need for your stakeholders.



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ISV/Software Solutions